8x8 Voice for Microsoft

8x8 Voice for Microsoft Teams is a direct routing solution providing enterprise-grade telephony, and Microsoft Teams certified contact center with a native Teams user expereince.

Benefits

- Global PSTN calling from Teams (desktop, mobile or web).

- Full telephony replacement in 50+ countries, including toll-free and DID numbers in 100+ countries.

- Unlimited calling plans in up to 48 countries.

- Integrated business messaging (SMS1, MMS1, faxes, individual or group voicemails) using Teams.

- Automatic call recording, with instant access playback

- Bidirectional presence sync between Microsoft Teams and 8x8-based users.

- Microsoft Teams certified contact center.

- Out-of-the box integrations with 25+ business apps including Salesforce, Microsoft Dynamics and Zendesk.

- Advanced analytics and reporting for telephony users and contact center agents.

Prerequisites

	8x8 X Series Plans		
8x8 Licenses Required	Any 8x8 Series user service plan (X1 to X8)		
	8x8 Voice for Microsoft Teams License		
8x8 Integration Services	Commercial or Managed Integration Services for Voice for Microsoft Teams		

	Microsoft Subscriptions		
Microsoft Licenses Required	Microsoft 365 E1, E3 or A1/G1, A3/G3 License Microsoft Teams Phone Standard License	Microsoft 365 E5 License (includes Microsoft Teams Standard License)	Microsoft Teams Essentials Microsoft 365 Business Basic/Standard/Premium
			Microsoft Teams Phone Standard License

Availability

SKUs	VOSVC0216-09 (8x8 Voice for Microsoft Teams), $0.00 (MSRP)
	VOSVC00001-008 (Commercial Integration Services for 250 or less Voice for Team Seats), $240.00 (MSRP)
	VOSVC00001-009 (Managed Integration Service for 251 or more Voice for Teams Seats), $1,200.00 (MSRP)
Availability	50+ countries where 8x8 has full PSTN support (see www.8x8.com/why-8x8/global)

For more information, contact your 8x8 Channel Account Manager.